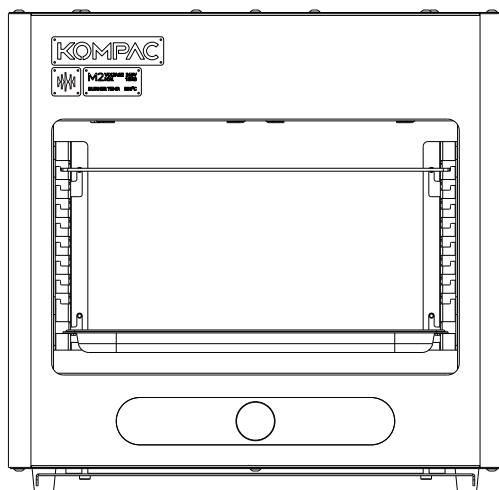




M2 MASTER SERIES



MD-2S USER GUIDE

Thank you for purchasing the KOMPAC M2 Master Series E-Steak Grill. Do not use the product until you fully understand its functions! This manual contains important safety information! Please read it carefully and keep it properly!

PRECAUTIONS

Before installing and operating this equipment, ensure that all personnel involved have received adequate training and are familiar with the precautions. Failure to comply with basic rules and safety measures may result in accidents or malfunctions.

The following symbols may be found in this manual to alert you to potential hazards that operators, maintenance personnel, or the equipment may encounter:

-  This symbol warns of an immediate danger that could lead to serious personal injury or death.
-  This symbol indicates a potential hazard or unsafe practice that could result in personal injury or death.
- ! This symbol refers to a potential hazard or unsafe practice that could cause personal injury, equipment damage, or property loss.

This symbol highlights important information that requires special attention or full understanding, though it is not hazardous.

Warning

Risk of Fire

Do not store or use flammable gases or liquids inside or near this device. Keep the area around the device free of combustible materials.

The purchaser of this device must post detailed operating instructions in a visible location to follow in case of malfunction.

Warning

Risk of Burns

Contact with high-temperature areas of the equipment may cause burns.

Always take burn prevention measures when operating the equipment for cooking.

Warning

Risk of Electric Shock

Disconnect the power supply before cleaning, maintenance, or repair.
Do not remove panels that require tools for disassembly.

Note

This user manual and other important documents should be provided to the user for safekeeping and future reference.

For the safety of your life and property, please read and follow the instructions below:

Failure to follow these instructions may lead to:

 **WARNING** Could result in serious injury or death

 **CAUTION** Could cause minor injuries or damage to appliances

Required compliance items are differentiated and explained as follows

 **WARNING** May result in serious personal injury!

 **CAUTION** May cause personal injury and property damage!

 **WARNING** Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance. Any Gas Canister not connected for use shall not be stored in the vicinity of this or any other appliance.

 **CAUTION** This appliance can be used for household and similar purposes, such as staff kitchen areas in shops, offices, or other working environments, and farm houses.

Warnings

-  This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
-  Children should be supervised to ensure that they do not play with the appliance.
-  Add proper amount of water or vegetables in the tray when using, do not dry burn.
-  Avoid heating oils directly in high-temperature zones (grill rack 1-3) or heating inside the appliance for long time as it may cause fire.
-  Do not touch the device during heating or after use. Always wear heat-resistant gloves when handling.
-  If the power cord or other components are damaged, they must be replaced by the manufacturer or authorized professionals to avoid hazards.
-  Ensure the grounding wire is properly connected during use.
-  Do not crush, damage, bend, pull, twist, or tie the power cord, as this may cause wire breakage, leading to short circuits or electric shock.
-  When unplugging, hold the insulated part of the plug, not the cord. Do not unplug with wet hands to avoid electric shock.
-  Do not touch the internal parts during or after use due to high temperatures, which may cause burns.
-  Do not rinse the device directly with water during cleaning, as this may damage internal components.
-  Do not disassemble, repair, or modify the device yourself, as this may cause damage and endanger safety.
-  Do not use the device in excessively humid or wet environments to prevent damage, leakage, or short circuits.
-  Do not use near flammable or explosive materials (e.g., gas, fuel) to avoid fire or explosion risks.
-  Do not use on flammable surfaces like carpets or plastic tablecloths to prevent fire.
-  Do not place heavy objects on the device, as this may damage internal components.
-  Always unplug the device before cleaning, maintaining, or moving it to avoid electric shock, injury, or damage.
-  Place the device horizontally with at least 10cm clearance from walls to ensure proper ventilation and prevent overheating.
-  If the power cord is damaged, contact us for professional repair or replacement to avoid hazards.

Congratulations on owning a professional grilling device from KOMPAC! Now you can easily recreate the same perfect flavors from top-tier restaurants at your home. Start to explore a whole new lifestyle right away!

With proper care and maintenance, our device will provide you with a long-lasting, reliable, and trouble-free grilling experience. For optimal results, please read this manual carefully.

TABLE OF CONTENTS

01	Product Introduction
02	Product Specifications
03	Product Diagram
04	Installation Instructions
05	Usage Instructions
06	Cleaning Methods
07	Troubleshooting

01 Product Introduction

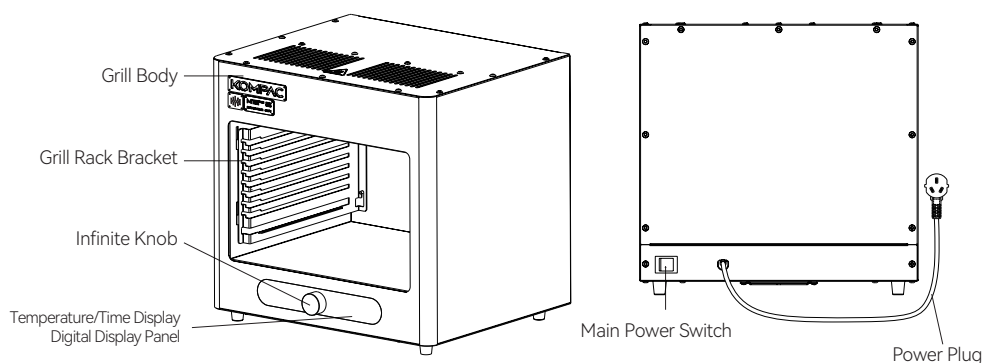
KOMPAC E-Steak Grill is featured with the exclusive CERAMAXX® high-temperature heating technology—originated from German technical standards—it delivers a consistent core temperature of up to 800°C, enabling rapid Maillard reactions and unparalleled aroma and flavors to the ingredients. With 99% thermal efficiency and compact design, this cutting-edge innovation enables professional grilling no matter is in your home or outdoor.

02 Product Specifications

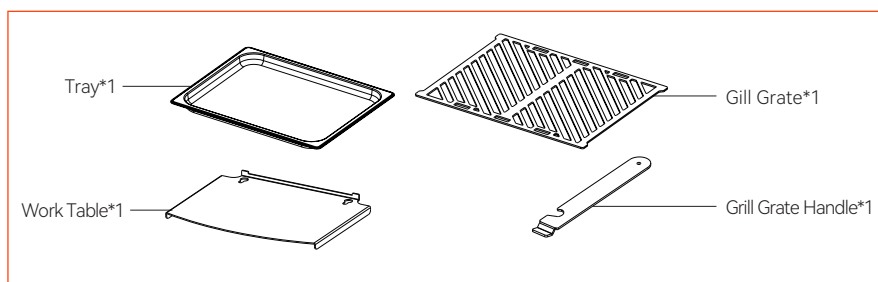
M2 Master Series E-Steak Grill	
Model	MD-2S
Power	3.5kW
Voltage	240V~
Frequency	60Hz
Dimensions	417*347*405mm
Temperature	500~800°C
Control	Infinite Knob
Net Weight	15kg
Gross Weight	16.9kg
Compliance	UL1026

03 Product Diagram

Product Diagram

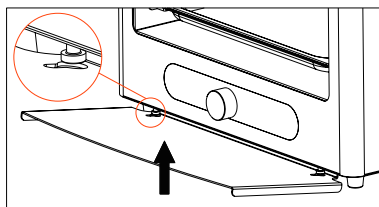


Accessory List

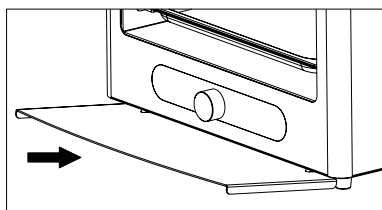


04 Installation Instructions

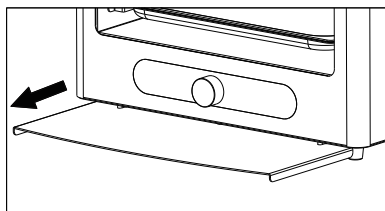
1. Installing the Work Table



- ① Align the hole on the work table with the screws at the bottom of the appliance and insert upward.

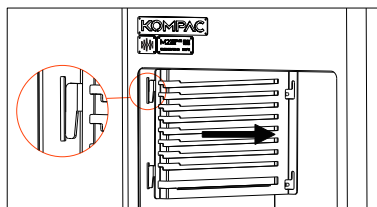


- ② Push the work table forward until it clicks into place.

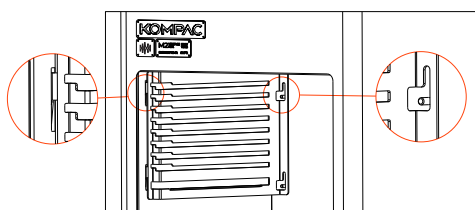


- ③ Reverse the steps if you want to remove the work table.

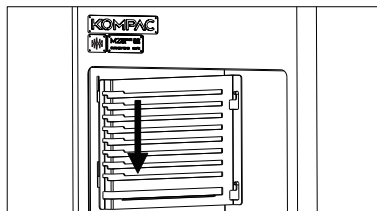
2. Installing the Grill Rack Bracket



- ① Insert the grill rack, aligning the buckles on its rear end with the slots on the inner wall of the appliance.

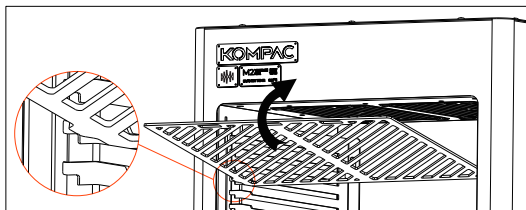


- ② Insert the front buckles of the grill rack bracket into the slots on the inner wall.



- ③ Gently lower the grill rack bracket to complete installation.

3. Installing/Removing the Grill Grate



- ① Insert the handle into the slot on the grill grate. Use the handle to adjust its position.
- ② Align the grill grate with the corresponding slot and push it fully into place to secure installation.
- ③ Gently pull out the grill grate. The unique bracket design ensures it remains stable during removal.
- ④ Lift the grill grate gently to remove it completely.

05 Usage Instructions

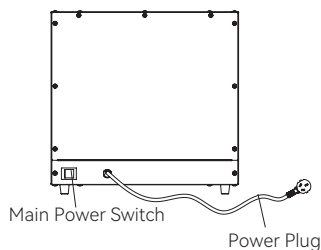


Figure 1

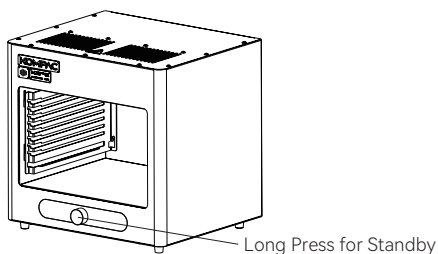


Figure 2

1. Power On ⚠ Note: Only compatible with 16A power sockets

- ① Turn on the power switch (see Figure 1). A long beep will sound, and the LED display on the knob will show "OFF," indicating standby mode.
- ② Press and hold the control knob (see Figure 2). A short beep will sound, the fan will start, and both displays will show the last set temperature and time.
- ③ If no further action is taken, the device will heat until reaching the displayed temperature. The timer function will not activate.



Figure 3

2. Temperature Setting

- ① Rotate the knob to set the temperature between 500°C (min) and 800°C (max).
- ② Rotate counterclockwise to decrease temperature (-) and clockwise to increase (+) (see Figure 4).

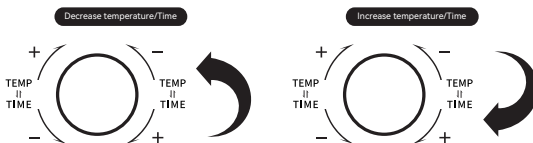


Figure 4

3. Timer Setting

- ① Click the knob once. A short beep will sound, and the time display will flash, entering timer mode.
- ② Rotate the knob to set the countdown (30 seconds to 10 minutes). Counterclockwise reduces time; clockwise increases it (see Figure 4).
- ③ Click the knob again to start the countdown. During countdown, click to reset.
- ④ After countdown, the buzzer will beep 5 times, but heating continues.

4. Powering Off

- ① Long-press the knob until the display shows "OFF." Heating stops, but the fan continues for 10 minutes.
- ② Do not turn off the power switch until the fan stops.
- ③ After the fan stops, turn off the power switch and unplug the device.

06 Cleaning Methods

1. Removable Parts

- ① After use, remove the grill grate, bracket, handle, tray, and worktable. Spray KOMPAC Heavy Grease Mousse Cleanser, soak in warm water for 5-10 minutes.
- ② Scrub with a steel wool ball after stains soften. Use a scraper for stubborn residue.
- ③ Rinse with clean water, dry with a towel, and reassemble.

2. Interior Cleaning

- ① Unplug the device to ensure it is powered off.
- ② Spray KOMPAC Heavy Grease Mousse Cleanser evenly on greasy areas for 5-10 minutes.
- ③ Wipe off grease with a damp towel (ensure the towel is wrung out).

! Caution

When spraying cleaner, avoid excessive use; simply apply it to the greasy areas.

07 Troubleshooting

Phenomenon	Cause	Solution
After activating the main switch, the indicator light fails to illuminate.	The power plug is not fully inserted into the outlet or has poor contact.	Plug in the power cord
	The main switch was damaged	Replace the main switch
Indicator on but no display	The circuit board was damaged	Contact customer service
	Fan failure has triggered the over-temperature protection	
	Blockage in the fan's air inlet	
Display on but no heating	The heater was damaged	Contact customer service
	The circuit board was damaged	
Partial heater lighting	The heater was damaged	Contact customer service
The heater continues to operate in heating mode post-shutdown.	The circuit board was damaged	Contact customer service
Knob control malfunction causing erratic numerical fluctuations	The heater was damaged	Disconnect all power sources for 5 seconds before rebooting

! Note

If issues persist after checking the above items, contact customer service.



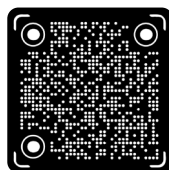
ULTRA-HEAT
GRILLING



Instagram



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